TRAINER QUALIFICATIONS:

* Has fully completed the Freducation® Team Member Training Program.
* Maintains good rapport with fellow Team Members, management, and Guests.
* Demonstrates, understands and practices proper procedures.
* Possesses Trainer Characteristics.
  + Is a leader, a high performer and recognized as an “All-Star”.
  + Is outgoing, patient, personable, energetic, receptive, thorough, organized.
* Possesses good communication skills, coaches, and is able to offer and receive feedback.
* Represents Freddy’s values and is a brand ambassador and Brand Protectors
* 6 months of HotLine or ColdLine experience (3 months for New Restaurant Opens).
* Actively works at least 3 shifts per week.
* In “good standing” with no more than one write-up within a 6 month period.
* People you could see moving into management one day
* Can be counted on to exemplify the 3 Pillars and be a great “First Face” for our new-hires
* Aptitude toward Learning, Coaching, and Teamwork.
* Strong attention to Detail and Standards while managing time and priorities efficiently.
* Exhibits good character, professionalism and charisma
* Excellent attention to the Guest Experience, a true example of Hospitality.
* Ability to offer real-time feedback and open to accepting constructive criticism.
* Exhibits detailed attention to Food Safety.
* Ability to assume responsibility for 3 Delegations on their respective operational line (hot or cold).
* Must exhibit the Freddy’s Culture of Positivity